

For ENTIRE TERRITORY SERVED

P. S. C. KY. NO. 9

1ST REVISED SHEET NO. 5

Cancelling P.S.C. Ky. No. 9

ORIGINAL SHEET NO. 5

SALT RIVER RURAL ELECTRIC COOP. CORP.

RULES AND REGULATIONS

13. DEPOSITS

A cash deposit will be required from any consumer requesting service connection or reconnection. The amount of deposit shall be:

House - Basic	\$60.00	T
House with Electric Heat, Air Conditioning or Electric Water Heater	100.00	
Mobile Home - Basic	60.00	
Mobile Home with Air Conditioning	80.00	
Mobile Home with Electric Heat or Electric Water Heater	100.00	
Apartment - Basic	60.00	
Apartment with Air Conditioning	90.00	
Apartment with Electric Heat or Electric Water Heater	100.00	
Low Usage Service	40.00	
Commercial or Industrial	200.00	T

A consumer's deposit may be waived for any consumer who has established an acceptable credit history during the previous twelve (12) months and wishes a new service connection under the exact same name for which the credit history was established. A one month grace period between disconnection of service for which the credit history was established and new service connection may be granted when considering credit history for the previous twelve (12) months.

All temporary services shall be excluded from a consumer deposit unless that account has been previously disconnected under the terms and conditions of Rule #22, in which case a deposit of \$60.00 shall be collected before reconnection. (An acceptable credit history cannot be established by the use of a temporary service.)

PUBLIC SERVICE COMMISSION OF KENTUCKY RECEIVED MAY 01 1986

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: J. Deoghegan

Date of Issue April 7, 1986  
Issued By KENNETH A. HAZELWOOD  
Name of Officer

Date Effective May 1, 1986  
Title GENERAL MANAGER

C 11-88

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1ST REVISED SHEET NO. 7

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4. The agreement remains in effect until cancelled by the consumer or the Cooperative or by the member's failure to furnish meter readings or payments as outlined above.

15. PARTIAL PAYMENT PLAN

Consumers who are unable to pay their bills may come to the Cooperative's offices during regular office hours and negotiate the arrangements for a partial payment plan and retention of service. The consumer must appear in person and the arrangement must be in writing and be signed by the consumer.

In addition to any partial payment plan agreement for past due amounts the consumer must also pay all other current bills.

16. CERTIFICATE OF NEED FROM DEPARTMENT FOR SOCIAL INSURANCE

Upon written certification from the Department for Social Insurance issued at one of its offices or the office of its designee, a consumer who is eligible for energy assistance under the department's guidelines or is certified as being in genuine financial need, defined as any household with gross income at or below 130% of the poverty level, and who has been issued a 10 day notice between December 1 and March 1, and who presents such notice to the Department for Social Insurance, shall be allowed thirty (30) days in addition to such ten (10) day period in which to negotiate a partial payment plan with the Cooperative provided such certification is delivered to the Cooperative during the initial ten (10) day notice period by the applicant in person, by his or her agent, by mail, or by a telephone call from an employee of the Department for Social Insurance. The thirty (30) day period shall begin to run at the end of the 10th day of the ten (10) day period.

When the customer exhibits good faith by offering to make a present payment commensurate with his or her ability to do so and by agreeing to a repayment schedule which would permit the consumer to become current in the payment of his or her electric bill as soon as possible, but no later than October 15, the Cooperative will accept such partial payment plan. The ten (10) day notice will also inform the consumer of the telephone

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Date of Issue April 7, 1986  
Issued By Kenneth A. Hazelwood  
Name of Officer

Date Effective May 1, 1986  
Title GENERAL MANAGER

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1ST REVISED SHEET NO. 8

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number and address of the nearest office of the Kentucky Cabinet for Human Resources, Department of Social Insurance.

17. WINTER HARDSHIP RECONNECTION

The Cooperative shall reconnect service to a consumer who has been previously disconnected for non-payment of bills during the previous 15 months pursuant to Item 22 (f) and who applies for such reconnection of service during the months from November thru March when the consumer or his or her agent:

1. Presents a certification of need from the department for social insurance including a certification that a referral for weatherization services has been made; and
2. Pays 1/3 of his or her outstanding bill or \$200.00, whichever is less, and
3. Agrees to a repayment schedule which would permit the consumer to become current in the payments of his or her electric bill as soon as possible but no later than October 15 provided, however, that if, at the time of application for reconnection the consumer has an outstanding bill in excess of \$600.00 and agrees to a repayment plan that would pay current charges and makes a good faith reduction in the outstanding bill consistent with his or her ability to pay, then such plan shall be accepted.

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SECTION 9 (1)

BY: J. Prohogan

18. LOCATION OF METERS

Meters shall be easily accessible for reading, testing, and making necessary adjustments and repairs and shall be located at a site designated by Cooperative personnel.

19. RECONNECTION CHARGE

When service has been disconnected at the consumer's request and the Cooperative is requested to reconnect to the same

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